Emergency Message Prompts

When a Connect user sends an Emergency message, a new warning will appear on the Review your Message page to provide information on what types of messages constitute an ‘emergency’. The user needs to check the box before s/he can schedule the message.

Warning text for Emergency Message on Review your Message page - *I acknowledge that the content of this message meets the criteria for an ‘emergency’.*

Information icon text - *In the context of the Telephone Consumer Protection Act, the FCC defines “emergency purposes” as “calls made necessary in any situation affecting the health and safety of consumers”.*



Additionally, when creating an Emergency Message template, a new warning in red text is also displayed on the Create Template page.

Warning text for Emergency Message on Create Template page - *I acknowledge that this template will be used solely to create messages that meet the criteria for an ‘emergency’.*

Information icon text - *In the context of the Telephone Consumer Protection Act, the FCC defines “emergency purposes” as “calls made necessary in any situation affecting the health and safety of consumers”.*

